

OVER
4 Decades
OF SERVICE AND
EXPERTISE!

OUR QUALITY ASSURANCE GUARANTEE

Every part we sell is guaranteed against defects for 1 year from purchase date. If the part does not perform as expected, return it within 30 days from the date of purchase for an exchange or refund—see exceptions.*

As a direct importer, we are able to offer lower prices on virtually every part and accessory we sell because we pay no licensing fees, no distribution fees, no dealer fees and no import agent fees.

Since 1970, we've built our reputation on offering premium-quality parts and fast, efficient service at fair prices.

Thank you for shopping with us. We look forward to doing business with you for many, many years to come! Visit us and order online at RoverParts.com or MiniCarParts.net.

Return Procedure

Make sure your return meets all return requirements as outlined in the Return Policy section.

Before returning an item you must call us for your Return Authorization Number. You will be emailed a return address label.

The return address label, including your Return Authorization Number, **must** be affixed to the outside of the package. Failure to do so will delay the processing of your return and trigger a 15% research fee.

The original packing slip or a copy, along with a completed Merchandise Return Form (on back) should accompany the return.

All returns must be sent shipping pre-paid. Retain your tracking information until your return is completed.

Return Policy

Before returning a product, you must call Atlantic British for a Return Authorization Number.

Returns for credit or exchange must be made within 30 days of receipt and must be in the original cartons and packaging in "new-sale" condition.

"Before returning an item, you must call us for your Return Authorization Number."

All items must be returned shipping pre-paid, including duties, customs and special handling charges, where applicable. C.O.D.'s will not be accepted.

- Shipping charges are non-refundable.
- There are **no returns on special order items.*** Special orders must be prepaid in advance.
- There are **no returns on workshop or parts manuals.***
- There are **no returns on diagnostic equipment.***
- There are **no returns on videos and CD-ROMs/DVDs.***
- There are **no returns on paint pens or paint supplies.***
- There are **no returns on electrical parts** – including gauges, relays, lights, bulbs, starters, alternators, regulators, switches, wiring harnesses and sensors.*

On returns due to our error, your shipping expense may be reimbursed, **with prior approval**, based on standard ground service shipping rates. If a re-ship is necessary, we will pay for standard ground service charges.

On returns not due to our error, a restocking fee of up to 20% may be charged.

If you believe your order is missing items or that the dollar total is wrong or needs modification, you must report the issue to us within ten (10) days of receipt of goods.

Warranty

Atlantic British Ltd. / British Pacific guarantees all parts against defects for 1 year from the purchase date.* We offer a full refund or exchange up to 30 days from date of purchase,* provided all the return conditions are met (*excluding special orders, manuals, diagnostic equipment, videos, CD-ROMs, DVDs, paint pens and electrical parts). All parts are subject to the manufacturer's warranty for workmanship and material. Labor is not included. Failure of a part due to misuse, incorrect installation or failure of related parts is not covered by warranty and is not the liability of Atlantic British Ltd. or British Pacific.

Damaged Shipments

Damaged shipments are the responsibility of the carrier. Should your shipment packaging appear to be damaged or opened when you receive it, check the contents in the presence of the driver. Report any discrepancies and file a damage claim with the carrier at that time.

Recording damaged shipments is the responsibility of the customer. You must have the driver note all damages on the freight bill before you sign for the package, if you choose to accept the package.

Save all packing materials your order was shipped in until your claim is settled.

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MERCHANDISE RETURN FORM

(This form must be completed and accompany all returns)

Complete and return this form with merchandise. Send insured and postage-paid. UPS automatically insures up to \$100. We will refuse packages sent COD. We will refund standard ground service shipping costs if we made an error or your product was defective. You may be charged shipping and handling on exchange items that are not like items. If you need assistance call **1-800-533-2210**.

Before you start—Call for your Return Authorization Number and return label (see opposite side.)

Company Name _____	Return Authorization # _____
Individual Name _____	Customer # _____
Address _____	Invoice # _____
City _____ State _____	Daytime Phone () _____
Zip Code _____ Country _____	Evening Phone () _____

LIST OF ITEMS RETURNED

REASON CODE*	ITEM NUMBER	QUANTITY	DESCRIPTION OF ITEM	SIZE	PRICE EACH

* To speed up your return, we ask that you provide the reason for your return by placing one of the following codes in the first column marked Reason Code.

- | | | |
|--|--|---------------------------------|
| BO Back order received too late | NP Not as pictured or described (explain below) | WS Wrong size |
| DA Damaged (explain below) | DQ Disappointed in quality (explain below) | CH Changed my mind |
| DE Defective† (See below) | OW Ordered wrong | WI Wrong item shipped |
| NO Item not ordered | CODR COD refused | OT Other (explain below) |

Explanation _____

† **Defective Items (DE):** Defective items require vehicle model, VIN #, mileage and defect description to be covered for warranty replacement. Please enter this information below if your item is defective.

ITEM NUMBER	VEHICLE MODEL	VIN #	MILEAGE WHEN PART(S) INSTALLED	CURRENT MILEAGE	DETAILED DESCRIPTION OF DEFECT

SELECT YOUR EXCHANGE OR REFUND

(NOTE: CORE REFUNDS CAN TAKE UP TO 4-6 WEEKS.)

- Even Exchange**
 Exchange for Items Below
 Credit Card Refund†
 Place Open Credit on My Account

(For Future Use)

† Credit Card # must be provided – call 800-533-2210

ITEM NUMBER	QUANTITY	DESCRIPTION	PRICE	TOTAL

****INCOMPLETE RETURN FORM OR RETURNS MISSING A VALID RETURN AUTHORIZATION NUMBER WILL BE CHARGED A 15% RESEARCH FEE.**